

Minutes of the meeting of 13 October 2022

COUN22-M3

Attendance

Christine Hodgson

Kerri Akiwowo
Penny Briscoe
Marcus Collins
Malcolm Cook
Graham Corfield

Lisanne Gibson (ab)
Harry Hughes
Nick Jennings
Chris Linton
Jennifer Maxwell-Harris (ab)

Surinder Sharma
John Sinnott
Danny Smith
Luke Stott
Paul Taylor 2.91 159.14 13.8€

Council **NOTED** the duties and responsibilities of Council members and the Statement of Responsibilities of Council.

54.2 Good Governance Declarations

The Chair **CONFIRMED** arrangements for good governance declarations. Council members are

In the 2022 survey, Loughborough was 4th highest University in England, and 7th in the UK for overall student satisfaction.

In specific aspects of the student experience, particularly assessment & feedback and teaching quality there is room for improvement and actions are being implemented particularly focussed on improving the timeliness and quality of feedback.

COVID and industrial action may have affected Loughborough's results in comparison to other institutions which did not experience industrial action and/or have less of a campus focussed experience. The loss of community spirit arising from the COVID pandemic is being addressed by the student engagement plan, which has lots of actions to tackle this. The return to in-person exams may also have been a factor, with some final year students having to do in-person exams for the first time and finding this an additional pressure. Some other universities remained on-line exam only. The Students' Union National Student Survey questions also dropped as well.

As the next NSS is in February 2023, actions are already being implemented to address the challenges. The Pro Vice-Chancellor for Education and Student Experience is working with each School's leadership team and the Students' Union with a particular focus assessment and feedback.

The Office for Students has consulted on significant changes to the National Student Survey and Loughborough responded to the proposed changes, urging them not to change the current questions.

22/58 Governance & Nominations Committee

COUN22-P81

On the recommendation of Governance and Nominations Committee Council **APPROVED** the appointment of Naomi Hudson and Professor David Price as lay members of Council with immediate effect.

